

Managed Services from Enliven provide monitoring and management of your core IT systems. Including proactive resolution of IT issues, software and security updates, remote support and much more.

- Monitoring and maintenance of IT systems
- Proactive problem resolution
- 24/7 emergency support
- Cost effective IT support service for your business

Contact Details

Phone: +44 774247 5977

Email: info@enlivedigital.co.uk

URL: enlivedigital.co.uk



Managed Services

Enliven Digital Solutions' managed services offering provides you with monitoring of your desktops, laptops, servers and other key IT equipment. Rather than you contacting us when a problem occurs and having to wait for it to be resolved, we will consistently monitor your systems through remote management tools. This enables us to identify any issues at the earliest stages and start proactively working to fix the problem before it has an impact on your business.

Why Managed Services?

In recent years there has been quite a significant shift in how business of all sizes choose to manage their IT infrastructure. Many businesses are now choosing to take a more proactive approach to the monitoring and maintenance of their IT systems.

IT outages can have severe consequences to the running and revenue of businesses, therefore preventing these issues before they occur is now a major priority for many businesses. Rather than traditional IT support contracts, these businesses are looking to managed service suppliers for peace of mind that their IT is fully taken care of.

What We Provide

Our managed services agreements cover your vital IT systems, phone systems, network equipment and other devices such as printers and scanners, monitoring for and responding to any problems. We will manage the installation of important software updates to keep your systems working smoothly and staying secure, working with you to ensure any disruption is kept to a minimum when updates are being installed.

We also provide security support, we will monitor your antivirus and any other security software for virus and threat detections, alerting you to any significant risks and ensuring any threats are contained before they impact your business.

As an additional service we can provide management of back-up solutions, so if your business were to experience data loss or damage this can be easily recovered. Where required we can offer out of hours support for emergency outages.



Managed Services

What are Managed Services?

With managed services Enliven as your service provider, will focus on understanding your business IT systems as a whole and monitoring each part of the system for potential issues. We will proactively maintain your IT infrastructure, aiming to prevent issues before they occur and quickly resolving any problems before they impact your business.

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Features

- Support for all core IT equipment
- 24/7 support available for vital systems
- Management of software updates
- Remote support included
- Proactive fixing of problems as they occur
- Round the clock monitoring of IT equipment
- Prevent IT issues before they impact your business
- Back-up solutions and management available

Benefits

- Reliable IT systems, less downtime caused by IT system faults
- Peace of mind everything is being monitored
- Support for all IT systems covered by one package
- Fast detection and resolution of IT issues, less waiting around for fixes to be implemented
- Emergency support available whenever you need it
- Experienced service provider that understands your business needs
- Cost effective options for full-service support, offers better value than traditional IT support contracts

Pricing and Packages

At Enliven we understand that all businesses are different and so are their IT requirements, we will work with you to create a package that is suited to your business and the systems that are critical to your day-to-day operations. We want to ensure our managed services package provides your business with good value for money, and that you're not paying for services that you don't use.

Additional services and licences can be provided at an additional cost, such as back-up solutions, antivirus and out-of-hours support. We offer all customers 30 rolling day contracts, you will not be tied into a long term commitment and if you choose to move to another provider we will ensure all relevant details of your systems are passed over.